

23. CONCLUSION

- 23.1 In attunement with our theme - the Transformation of the Public Sector for enhanced service delivery to meet citizens, non-citizens and other stakeholders' needs, we have set the appropriate pay and grading structures and conditions of service to promote efficiency, productivity and performance of employees. It is our expectations that the new pay package will provide the drive for employees to deliver with high ethical standards, fairness, objectivity and effectiveness while remaining courteous and attentive to the customer needs.
